







WE ARE MORE THAN JUST A TRANSLATION PLATFORM

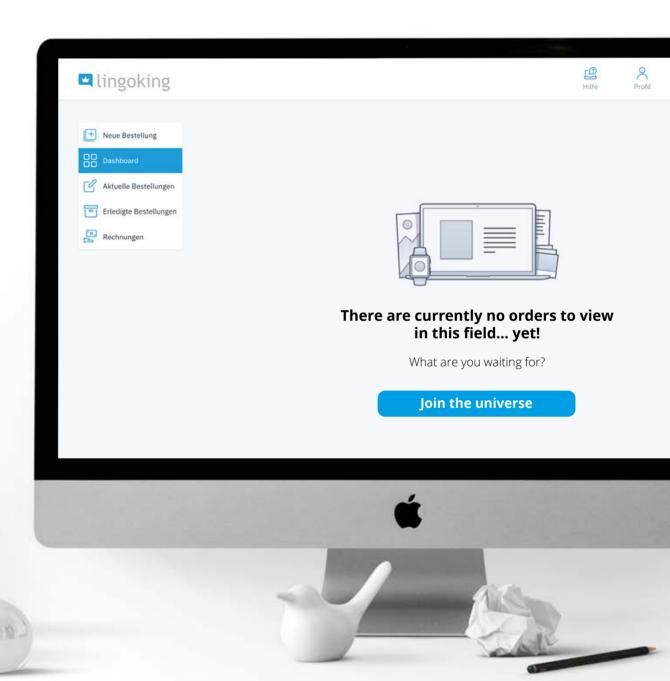


# **#WeAreLingoking**

One partner, one access, one dashboard, one universe for the fulfillment of all of your translation needs.

Al-supported software and our network of professional translators help accelerate and simplify more than just your translation-related processes. Our **Magic Mountain**platform also grants you unique service and direct access to our network of selected linguists.

We make it our mission to provide you with the best and most reliable service that meets all of your unique needs. Quality, integrity, and reliability are just as import to us as timely delivery and guaranteed recognition of your personalized **certified translations** and documents by official offices and authorities.







An **API solution** that enables **seamless integration into your workflows**, that simplifies and accelerates the translation ordering process, no matter how big the job.



A **highly qualified team of translators** with **native-level proficiency** who not only deliver top-level linguistic quality, but also take into account and adjust for cultural differences.



An **engaged Support Team** that's right at your side to offer technical support and answer any questions, all the while ensuring that your translated documents fulfill **all legal and official requirements.** 



One-of-a-kind **standardized services** accessible via our online shop for translations, which enables us to handle your projects in a timely and cost-effective manner, guaranteeing you a **fair cost-benefit-ratio**.





Over 80 offices of the ADAC trust in the lingoking API. With the help of a single interface as well as our services, the ADAC has expanded its service portfolio, and now offers its customers speedy translation of driver's licenses.



With **over 1000 certified translations** each month, we assist the German Federal Employment Agency by delivering translations of birth certificates, diplomas, and other official documents for new residents to ensure their successful integration into the German job market.



For more than 10 years, we've collaborated with companies like Lacoste, HEAD Sports, and Simba Dickie, providing them with translations of product descriptions and specialized texts, delivered with the promise of sustainable growth in their new and existing target markets and marketplaces.

















# Our PORTFOLIO

**Specialized**Translation

Powerful Al-supported software (CAT tools)

Free translation memory storage

A broad language selection, with over 80 target languages

A professional network of over **1,500 specialist translators** 

**Quality control** managed by our own project management

Secure und encrypted data transfer

Fulfillment by legally sworn translators

Safe data storage in **German servers** 

**Guaranteed recognition** by offices and authorities

Express delivery & digital scans upon request

E)

**Certified**Translation

Create your personal customer profile now

Order a certified translation now























SELECT SERVICE

# STEP. ENQUIRY/BOOKING

Client: Hello @lingoking we need new product texts for our new fashion collection by April 1. in the following languages: Eng. Fre. Span.

### Corporate clients

- Onboarding with client (text analysis, terminology)
- · Clarification: style, language, target group, deadline

### Self-booking (Webshop)

- · Selection of the product and product options
- Confirmation at check-out after uploading the files

**MATCHING** 

2 STEP. MATCHING

#### Corporate clients

- Recruitment of the appropriate service provider from the network
- Selection criteria: Language, industry, certification

### Self-booking (Webshop)

- · Automated matching with the right network
- · Allocation on the basis of the highest common denominator

### **ALLOCATION**

**lingoking:** "Hello @Fashion-linguists.

Who has time to do the above job?

**3** STEP.
TRANSLATION

#### Corporate clients / Self-booking

- Process according to DIN EN 17100 (translation & revision)
- · Optionally with quality control or correction

#### Corporate clients only

- Instruction of the service provider based on the questionnaire
- Personal support for the customer by PM

Specialized translation CAT TOOLS with TMS (Phrase)

3.2. PROOFREADING

NMT<sup>1</sup> / TMS<sup>2</sup>-Software

**linguist:** "Hello @lingoking, I'm done with the translation in the TMS system. You can start the review process."

DELIVERY

4 STEP.

DOWNLOAD

lingoking: "Hello @client, we have successfully uploaded the translation to your personal dashboard. Please submit your approval when possiblel. you have any other requests, please

#### Corporate clients

- Download translation in desired format
- Opt. data transfer via API / interface

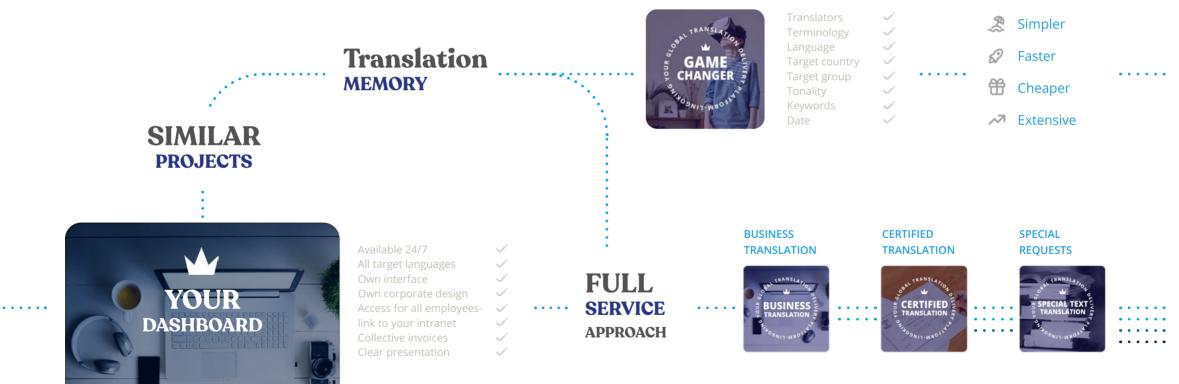
### Self-booking (Webshop)

- · Download your translation via personal customer login
- · Postal delivery for certified translations

FOLLOW-UP PROJECT

# Scale up your projects

lingoking covers the entire translation process for you. From booking to download. With our holistic approach and the central storage of the most important core data, we accelerate and optimize your future translation projects.



# **OUR PLEDGE of SERVICE**



### First-class customer service

- Personal consultation for any and all questions about translation projects
- Highly competent project management team with many years of experience and industry know-how
- Support via live chat, phone, and email during business hours (Mon-Fri 9AM-6PM CET)

# 各

## **One-of-a-kind technical support**

- REST API endpoints for placing orders and uploading files to be translated, including on behalf of multiple customer accounts
- SSL encrypted communication and secure file storage in German servers
- In-house Tech Team that finds tailored solutions for your needs and answers any questions you have.

## **Ratings and reviews**



"We love working with lingoking. Their team members are highly competent, helpful, and always friendly. Not least of all, lingoking delivers outstanding quality-- they're great, they're fast, and they're thorough."

### Laura-Jane Freutel | I Engel & Völkers

"We had a need, and lingoking delivered, literally, in the purest sense of the word. Working with them was uncomplicated, professional, and downright fun. The quality of their translations was excellent, and we'd trust lingoking's translation expertise any day! Would gladly work with them again."

### Santino Schneider I Ascopharm

"Fast turnaround, top-level translation quality, and above all, lingoking's translators brought our satisfaction up to 100%."

Carina Dworak I Mrs Sporty

# **OUR PHILOSOPHY**



**Customer focus:** Even with a volume of over 35,000 projects per year, our **customers remain our top priority**. We listen and seek to understand their individual needs, and give our all to exceed expectations.

**Innovation and advancement:** We offer unique solutions and the best service there is. With **Al-supported technologies** and our **self-created platform**, we strive for efficiency, speed, and accessibility.



**Guaranteed satisfaction:** For us, quality, precision, and expertise are king. Our translators are **carefully selected**; each of them brings extensive experience and **expertise in their respective specializations** to the table.

# #LIFE #LOVE #WORK

We're passionate about what we do. Especially when it means we can add value with our service. Let's champion greater diversity and tolerance in our society, and write international success stories together.



### **OUR STORY**

In 2009, lingoking founders Nils Mahler and Timo Müller set off on an inspirational road trip through Corsica. Find out what happened next, and read more about the team behind lingoking here.



We do more than just share our values; we actively uphold them. As part of the German diversity charter Charta der Vielfalt, we push for greater tolerance and diversity, within our company and beyond.



### **OUR NETWORK**

We're proud of our references, our linguists, and our partners, and of course we're happy to share more about them. Best practices and inspiration from our network keep us all moving forward.



We love languages, foreign countries and cultures. With our guide and white papers, we'd like to give you a hand in finding new solutions for your needs.













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